



Service  
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MODEL: VT420M

# Service Manual

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### SAFETY NOTICE

ANY PERSON ATTEMPTING TO SERVICE THIS CHASSIS MUST FAMILIARIZE HIMSELF WITH THE CHASSIS  
AND BE AWARE OF THE NECESSARY SAFETY PRECAUTIONS TO BE USED WHEN SERVICING  
ELECTRONIC EQUIPMENT CONTAINING HIGH VOLTAGES.

CAUTION: USE A SEPARATE ISOLATION TRANSFORMER FOR THIS UNIT WHEN SERVICING

## Important Safety Notice

Proper service and repair is important to the safe, reliable operation of all AOC Company Equipment. The service procedures recommended by AOC and described in this service manual are effective methods of performing service operations. Some of these service operations require the use of tools specially designed for the purpose. The special tools should be used when and as recommended.

It is important to note that this manual contains various CAUTIONS and NOTICES which should be carefully read in order to minimize the risk of personal injury to service personnel. The possibility exists that improper service methods may damage the equipment. It is also important to understand that these CAUTIONS and NOTICES ARE NOT EXHAUSTIVE. AOC could not possibly know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Consequently, AOC has not undertaken any such broad evaluation. Accordingly, a servicer who uses a service procedure or tool which is not recommended by AOC must first satisfy himself thoroughly that neither his safety nor the safe operation of the equipment will be jeopardized by the service method selected.

Hereafter throughout this manual, AOC Company will be referred to as AOC.

### WARNING

Use of substitute replacement parts, which do not have the same, specified safety characteristics might create shock, fire, or other hazards.

Under no circumstances should the original design be modified or altered without written permission from AOC. AOC assumes no liability, express or implied, arising out of any unauthorized modification of design.

Servicer assumes all liability.

### FOR PRODUCTS CONTAINING LASER:

DANGER-Invisible laser radiations when open AVOID DIRECT EXPOSURE TO BEAM.

CAUTION-Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

CAUTION -The use of optical instruments with this product will increase eye hazard.

TO ENSURE THE CONTINUED RELIABILITY OF THIS PRODUCT, USE ONLY ORIGINAL MANUFACTURER'S REPLACEMENT PARTS, WHICH ARE LISTED WITH THEIR PART NUMBERS IN THE PARTS LIST SECTION OF THIS SERVICE MANUAL.

Take care during handling the LCD module with backlight unit

- Must mount the module using mounting holes arranged in four corners.
- Do not press on the panel, edge of the frame strongly or electric shock as this will result in damage to the screen.
- Do not scratch or press on the panel with any sharp objects, such as pencil or pen as this may result in damage to the panel.
- Protect the module from the ESD as it may damage the electronic circuit (C-MOS).
- Make certain that treatment person's body is grounded through wristband.
- Do not leave the module in high temperature and in areas of high humidity for a long time.
- Avoid contact with water as it may a short circuit within the module.
- If the surface of panel becomes dirty, please wipe it off with a soft material. (Cleaning with a dirty or rough cloth may damage the panel.)

## Revision List

[illegible]

## 1. General Specification

### Display panel

Panel Model	: V420H1 – LH5
Active Area	: 930.24(H) x 523.26 (V) 42.02" diagonal
Outline Dimension	: 983 (H) x 576 (V) x 50.8 mm (D) Typ.
Pixel Pitch	: 0.4845mm x 0.4845mm
Pixel Format	: 1920 X 1080 (Full HD), RGB strip arrangement
Color Depth	: 10– bit, 1.06B colors
Luminance	: 350Cd/m2 ,Min ,450Cd/m2 ,Typ (ECO mode)
Backlight	: CCFL
Response Time	: 4msec.(Typ. : gray to gray )
Contrast Ratio	: 3000:1(Min.) 4000:1(Typ.)
CCFL MTBF	: 50,000 hrs min.

### Power Supply

PSU	: N/A
AC-input	: 100~240 Vac +/-, 50~60Hz
Normal Operation Power consumption	: < TBD W (Home mode)
Standby power	: < 1W (110V/60Hz only)
Power cord length	: 1.8M
Power cord type	: 3 lead with earth plug, pluggable (US type)
Power indicator	: LED (On: White, Standby: Amber)

### Environmental Conditions

Temperature	: 0°C to 40°C
Humidity	: 10 to 90%(non –condensing)
Altitude	: 0 to 10000 feet
Air pressure	: 700 to 1100 mBAR

**Note:** recommend at 0 to 35°C, Humidity less than 60 %

## 2. Operating Instructions

### 2.1 The Use of Remote Control



POWER:	Press to turn on/off the TV from or to standby mode.
INPUT:	Press to select TV/AV/Comp1/Comp2/ HDMI1/HDMI2/ HDMI3/HDMI4/VGA/Photos/Music
TV:	Press to select TV input
AV:	Press to select AV input
COMP:	Press to select COMPONENT1/ COMPONENT2 input
HDMI:	Press to select HDMI1/HDMI2/ HDMI3/HDMI4 input
Number Key:	<ol style="list-style-type: none"> <li>1. Press number button to direct access to TV channel</li> <li>2. Press the pass code to activate the factory mode</li> <li>3. Press to activate the Channel Lock (enter PIN code for Channel lock)</li> </ol>
- Button :	Use the button for digital channels.
LAST:	Press to alternate between the currently viewed program and previously viewed program
INFO:	To display information of currently channel/source.
INPUT:	<ol style="list-style-type: none"> <li>1. Press repeatedly to select the signal source:</li> <li>2. The Source List should be activated and show on OSD.</li> </ol>
VOL +/- :	Press to adjust the volume
MUTE :	Interrupt the sound or restore it.
CH +/- :	Press to browse channels
MENU/SELECT:	Press to activate OSD menu and activate the setting/selection of OSD
Cursor Key:	<ol style="list-style-type: none"> <li>1. Press button to navigate OSD menu</li> <li>2. Cursor right key perform confirmation as well as proceed next level of OSD</li> </ol>
PIP:	Press button to active Picture In Picture function
SWAP:	Press button to swap main/sub source of PIP.
EXIT:	Exit OSD
PAUSE:	(Pause Live function use) Freeze the screen and start recording currently program.(Only work in DTV)
PLAY:	(Pause Live function use)Continue play program from pause point.
STOP:	(Pause Live function use)Stop pause live function and back to live program.

## 2.2 To Use the Menus

1. Press the MENU button on the remote control or the side of the TV and the OSD menu will be shown on the screen.
2. Press the UP and Down arrow buttons on the remote control buttons or the CH + or CH – buttons on the side of the HDTV to select one of the other menu options.
3. Once the menu option is displayed, press the Left arrow button on the remote control or the VOL + or VOL – button on the side of the TV to select one of the items to adjust.
4. Press the MENU button to return to previous screen when finished.
5. Repeat steps 2 through 5 to adjust additional options within this menu.
6. Once the adjustments are completed press the EXIT button to exit the OSD completely.

### MAIN MENU

The OSD consists of several menu options: Input, Multimedia, Channels, Picture, Audio, Parental Control and Settings.

Note: Some of the submenu options may vary depending on your selected input source.



#### Input

When highlighted it allows you to see all the different inputs built into the TV. There are eleven options under this selection:DTV/TV, AV, Comp1, Comp2, HDMI1, HDMI2, HDMI3, HDMI-Side, RGB, Photos and Music.

#### Multimedia

Selecting multimedia gives you the option of Photosand Music, allowing them to be combined as a presentation or slideshow with background music.

#### Channels

If the input signal is either antenna or cable (no set-top box) service, using the channel option allows scanning the

signal for channels. Under this option, you will find the following choices and features: Master List, Additional Scan, Scan Channels and Channel Name Edit.

### Picture

This option will display all parameters which setting values would produce the video quality to the end user's preference. The choices under this selection are: Picture Settings, View Mode, Noise Reduction, Fast Response and Reset Picture.

### Audio

This function encompasses all parameters to setup the audio preferences. The choices under this selection are: Balance, Optical Out, Speakers, Analog Preference, Digital Preference, SRS TruSurround HD, SRS TruVolume, Equalizer, Bass & Treble and Reset Audio.

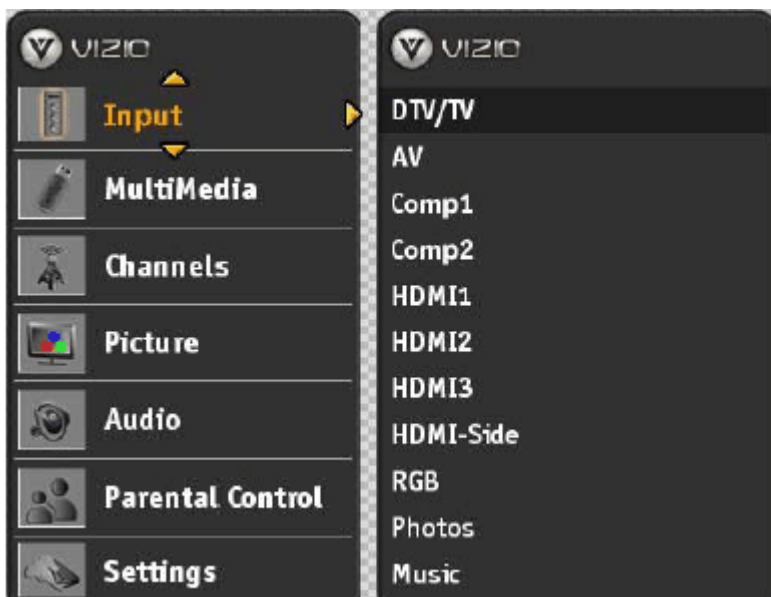
### Parental Control

This option covers all requirements to help adults on preventing children from watching undesirable content or programs. To obtain the submenu, a four-digit PIN or password needs to be input. These are the choices and features provided for this selection: Ratings Locks, Channel Locks, User Control Lock, Change PIN and Reset Locks.

### Settings

Through Settings all the different global parameters which apply to the TV can be adjusted to end user preferences; Following are the choices and features of this selection: Closed Captions, Input Labels, Menu Language, Date & Time, Sleep and Reset All.

## INPUT ADJUSTMENT



1. Press INPUT on the remote or on the side of your HDTV to select the input source that matches the connection you made on the back of your HDTV. A repeated press of INPUT cycles you through the options.

2. Turn on your component (cable box, VCR, satellite receiver, DVD player, etc.). You should see a picture on your HDTV. If you do not see a picture, press INPUT repeatedly until you do see a picture.

## MULTIMEDIA ADJUSTMENT



The following options are available in the Photos menu:

**Browse Photos**

This option switches to Photos mode in a browse view screen, allowing the user to see thumbnails of the photos, if available.

**View Slideshow**

This option switches to Photos mode and starts the slide show displaying the images in your USB storage device.

**Slide Settings**

This option allows controlling the behavior or ways of how you would like to display the images or pictures. Under these settings, the choices are: Repeat, Shuffle, and Entertainment Mode (background music is played), Full Screen (it stretches the picture to fill the screen) and Speed (elapsed time between pictures).

The following options are available in the Music menu:

**Browse Music**

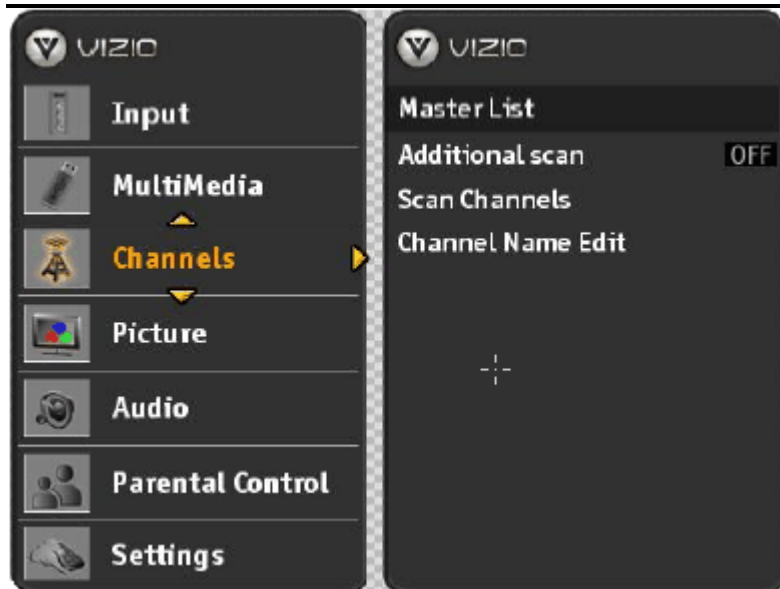
This option switches to Music mode in a browse view screen allowing the user to see the screen displaying the description and titles of the songs available in the USB storage device.

**Music Settings**

This option allows to set up the options on how you would like to listen to the songs. Under these settings, the choices are: Repeat, Song Gap (elapsed time between songs), Shuffle, Music Mode (energy savings mode; if selected on Entertainment Mode, the displayed pictures will be darker), Entertainment Mode (music and slide show) and Full Screen.

**CHANNELS ADJUSTMENT**





The following options are available in the TV menu:

**Master List**

After your HDTV has stored all of the available channels in memory, you can skip channels from the channel list that you do not want to see and which signals are not strong enough to produce a good picture. You can still tune to skipped channels using the numbered keys on the remote control.

**Additional Scan**

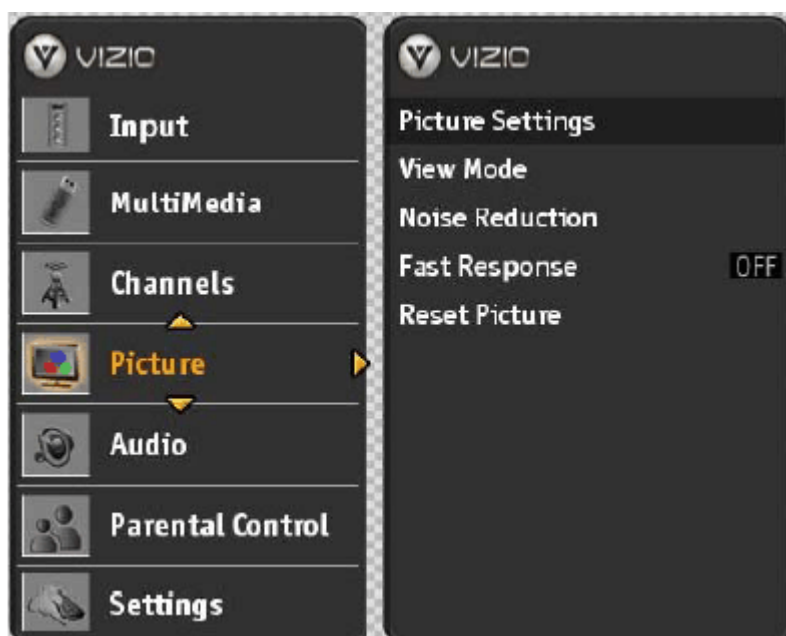
Turning this option On allows your HDTV to scan for additional channels if Scan Channels had been interrupted.

**Scan Channels**

This option allows scanning for available channels in your local area; either over the air (antenna) or cable service (no set-top box) is being used. After all of the available channels have been scanned, they are placed in the master list.

**Channel Name Edit**

This option allows you either to edit the given name or to assign a new name to the scanned channels, according to your preference.

**PICTURE ADJUSTMENT**

The following options are available in the *Picture* menu:

### Picture Settings

Select Home, Movie, Vivid, Game and Custom.

### View Mode

This option lets you determine how the image appears on the screen. Select Normal, Expanded, Full Screen, or Panoramic.

**Noise Reduction** – This option diminishes picture artifacts caused by the digitizing of moving images, the settings being Off, Low, Medium and High.

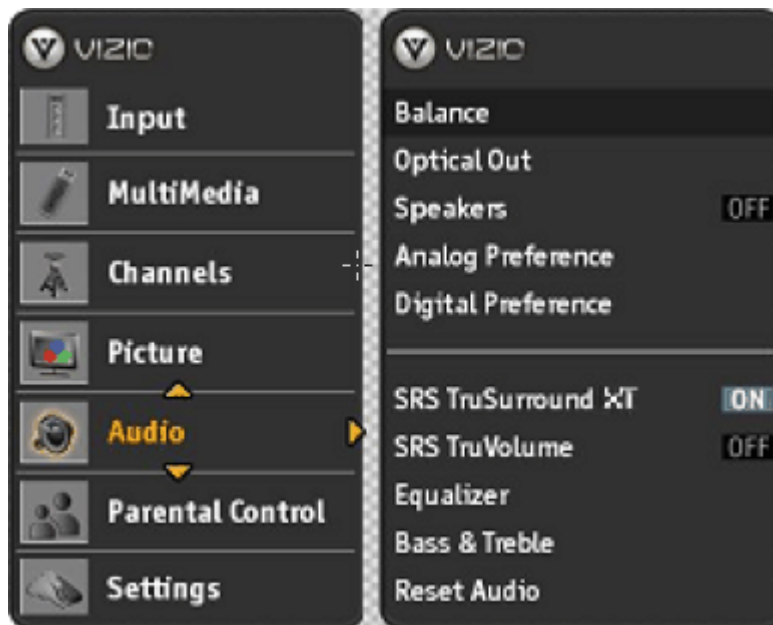
### Fast Response

This option increases the screen display response when games are being played on the source.

### Reset Picture

This option allows the user to reset any changed value in the Picture menu to the factory value without altering other menu settings.

## AUDIO SETTING ADJUSTMENT



### Balance

This option allows for compensation of one channel (Left or Right Audio) being higher or lower than the other in order to bring stereo effect back into balance.

### Optical Out

This option allows selection of the type of processing for the SPDIF (Optical connector) when used with a Receiver/Amplifier/Home Theatre system.

- **Auto** – Select to produces 5.1 channel Dolby Digital ® surround sound audio.
- **Force PCM** – Select to output audio in 2-channel stereo.

### Speakers

Turn off the internal TV speakers when listening to the audio through your home theater system. Analog Preference This option allows turning the analog audio preference Mono or Stereo or selecting the SAP (alternate language) of the broadcast signal.

### Digital Preference

This option allows selecting the language (English, French or Spanish) preference of the digital audio.

**SRS TruSurround HD**

Turn the simulated surround feature *On* or *Off*.

**SRS TruVolume**

When the programming switches to a commercial or when changing from channel to channel, volume fluctuations occur. The SRS TruVolume™ provides the listener with a comfortable and consistent volume level.

**Equalizer**

To adjust the level for different frequencies of the Stereo audio signal, use this option.

**Bass & Treble**

Adjust low and high frequency sounds. You can also adjust for bass and treble boost or attenuation.

**Reset Audio**

This option allows the reset of any changes done to the adjustable parameters within the Audio menu

## PARENTAL CONTROL ADJUSTMENT



When viewing a DTV / TV or a component, or AV source, the following parental control OSD screens are available within the Parental Control OSD menu. Parental Control options are not available when viewing an HDMI source. You can restrict certain channel and program viewing by turning on parental controls. Selected programs, movies and channels can then be made available only after an authorized password has been entered. The default password is 5351.

**Ratings Locks**

This option allows blocking channels based on the ratings established by regulations.

**Channel Locks**

This option allows blocking channels no matter what content.

**User Control Lock**

This option allows blocking the usage of the controls panel on side of your HDTV.

**Change PIN**

This option allows creating a new PIN (password) to use the Parental Control features.

**Reset Locks**

This option allows resetting the changes made in the parental control feature menu, using this option there is no need to individually reset the settings unless it is desired.

**SETTING ADJUSTMENT****Closed Captions**

Adjust Closed Caption settings of the program being viewed.

**Input Labels**

Allows assigning names to the different input connections to your preference.

**Menu Language**

Select the language displayed in the OSD menus, the choices are: English, French and Spanish.

**Date & Time**

Allows adjusting the displayed time and date.

**Sleep**

Your HDTV can be set to turn off automatically after 30, 60, 90, or 120 minutes.

**Reset All**

Allows resetting the TV features to factory values on all adjustable parameters.

These choices require a PIN to prevent unauthorized changes, and they are described as follows:

- **Start set up Wizard** - Use this function to return to the Initial Setup when the TV was used for the first time.

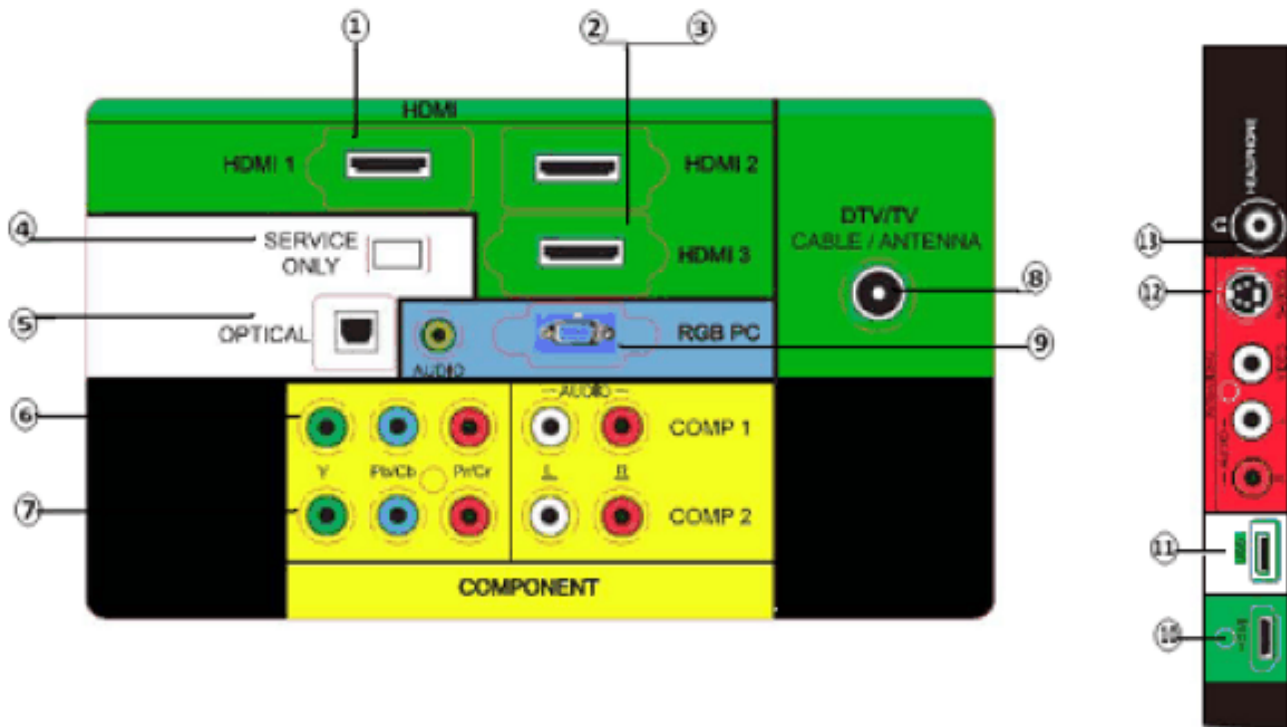
*Note: Previously scanned channels will be removed.*

- **Reset All Settings** - Settings are reset to factory defaults.

*Note: This does NOT reset the Parental Control Password, and the previously scanned channels are not removed.*

## 2.3 Connector

### 2.3.1 Rear signal



- Component Video In & Audio L/R In ( Cinch, COMP1/COMP2)
- D\_SUB in & Phone jack In
- Coaxial aerial I/P (TV input)– F-type ( 75  $\Omega$  )
- HDMI1/HDMI2/HDMI3 In
- SPDIF out
- 3 pin connector (for service)

The I/O function is located on TV module, including

**Tuner:** NAFTA.

**HDMI 1:** HDMI input ( support HDCP ) with digital audio

**HDMI 2:** HDMI input ( support HDCP ) with digital audio

**HDMI 3:** HDMI input ( support HDCP ) with digital audio

**HDMI 4:** HDMI input ( support HDCP ) with digital audio

**AV1:** CVBS,S-Video component (RCA jack) with audio R/L (RCA jack).

**RGB :** D\_SUB with audio R/L (phonejack)

**COMP1 :** YPbPr component video1 (RCA jack) with audio R/L (RCA jack).

**COMP2 :** YPbPr component video2 (RCA jack) with audio R/L (RCA jack).

**USB:** Photos and Music ,Pause live

**SPDIF:** Digital audio sound output connector

### 2.3.2Side AV

- Headphones jack output
- S-Video In
- CVBS In (Cinch AV)
- Audio L/R In (Cinch)
- USB In (Photo and Multimedia)
- HDMI-side In

## 2.4 Front Panel Control Knobs



**Remote control sensor-** this is the window through which all of the remote control signals pass to the sensor. Point the remote control directly at this window for the best response to the remote signal.

**Power light-** the power light will illuminate with a amber light when the HDTV is powered off, a white light indicates the HDTV is powered ON.

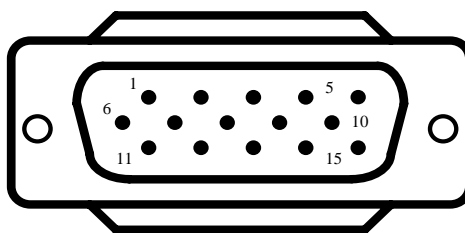


Key	TV/video mode
• (Power)	Power on / off
Menu	Enter /Exit OSD menu
"+" (Channel)	Menu Navigate Up/Channel up
"-" (Channel)	Menu Navigate Down/Channel Down
"+" (Volume)	Menu Navigate Right/Increase/Volume up
"-" (Volume)	Menu Navigate Left/Decrease/Volume down
Input	Select the signal source

Status	VizioLED behavior
Normal on	White
Standby	Amber

### 3. Input/Output Specification

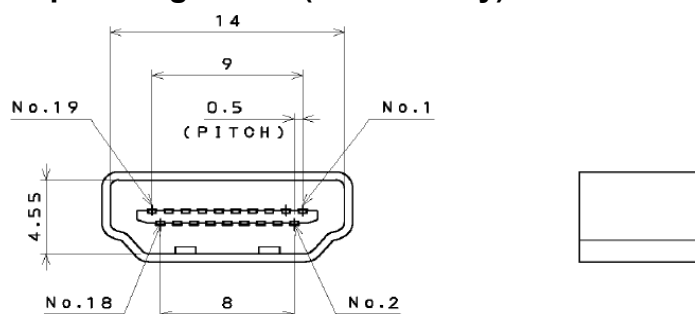
#### 3.1 RGB Signal input



15 - Pin Color Display Signal Cable

Pin No.	Description	Pin No.	Description
1	Red Video	9	Mandatory +5V Supply for PC Bypass
2	Green Video	10	Sync Ground
3	Blue Video	11	SDA(Remote Control)
4	SCL(Remote Control)	12	Bi-directional Data (SDA) for PC Bypass
5	Ground	13	H-Sync.
6	Red Video Ground	14	V-Sync.
7	Green Video Ground	15	Data Clock (SCL) for PC Bypass
8	Blue Video Ground		

#### 3.2 HDMI Digital connector pin assignments(NAFTA only)



Pin No.	Description	Pin No.	Description
1	TMDS Data2+	2	TMDS Data2 Shield
3	TMDS Data2-	4	TMDS Data1+
5	TMDS Data1 Shield	6	TMDS Data1-
7	TMDS Data0+	8	TMDS Data0 Shield
9	TMDS Data0-	10	TMDS Clock+
11	TMDS Clock Shield	12	TMDS Clock-
13	CEC	14	NC
15	SCL	16	SDA
17	DDC/CEC Ground	18	+5V Power
19	Hot Plug Detect		

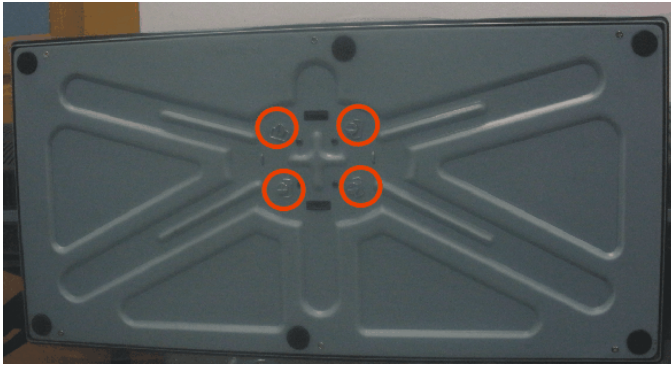
## 3.3 Video input format

Physical Inputs	Resolution	Frequency
NTSC from RF	720 x 480	60i
AV ( Side AV: CVBS and Y/C)	720 x 480	60i
YPbPr X2	720 x 480	60i
	720 x 480	60p
	1280 x 720	60p
	1920 x 1080	60i
	1920 x 1080	60p
VGA	640*480	60
		75
	720*400	70
		75
	800*600	60
		72
		75
	1024*768	60
		70
		75
HDMI (DVI via HDMI)	640*480	60
		75
	720*400	70
		75
	800*600	60
		72
		75
	1024*768	60
		75
	1360X768	60
	1920*1080	60



## 4. Mechanical Instructions

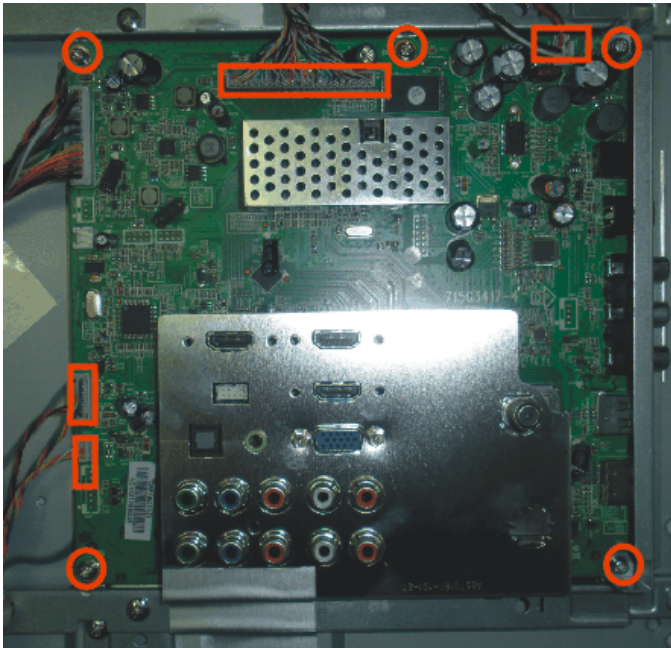
1. Remove four screws to remove the base.



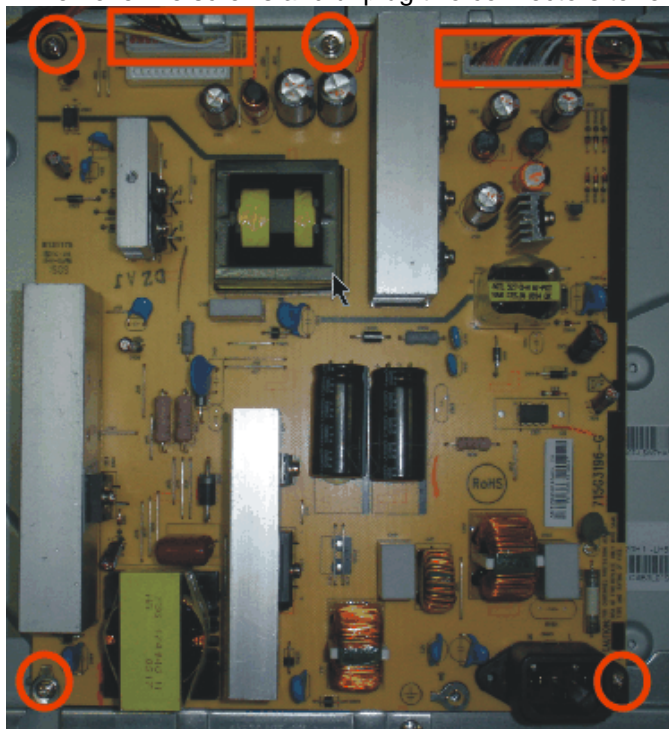
2. Remove twenty-three screws to remove the rear cover.



3. Remove five screws and unplug four connectors to remove the scaler board.



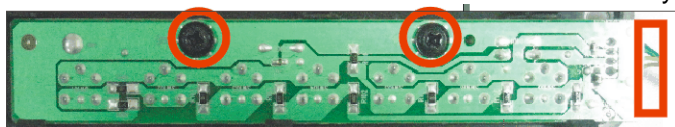
4. Remove five screws and unplug two connectors to remove the power board.



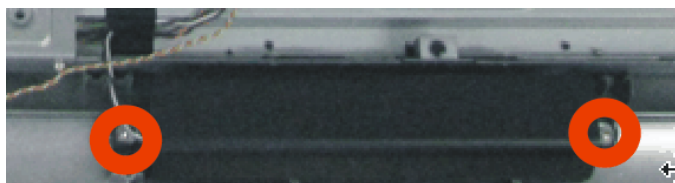
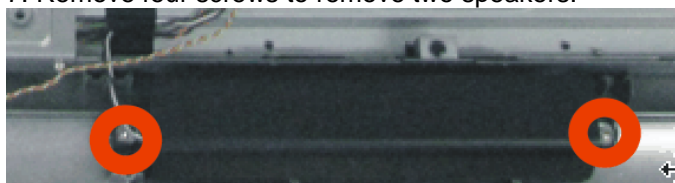
5. Remove the screw and the connector to remove the IR board.



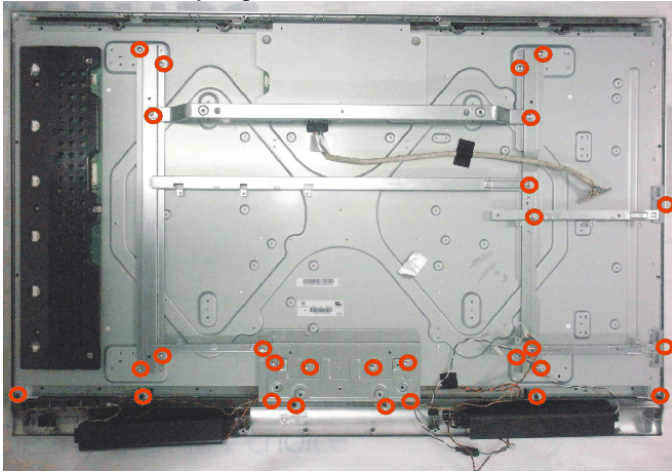
6. Remove two screws and the connector to remove Key Board.



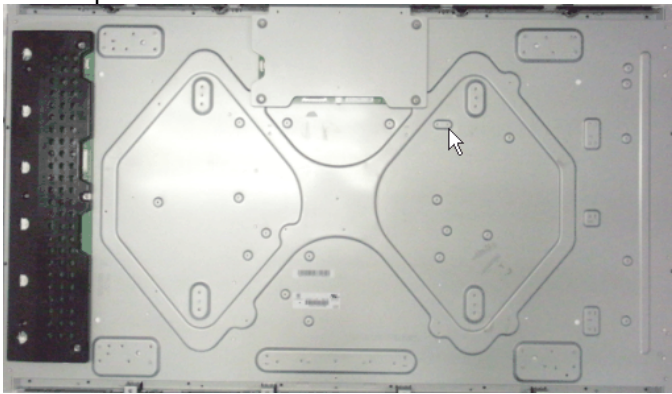
7. Remove four screws to remove two speakers.



8.Remove twenty-eight screws to remove the metal frame and the bezel assy.

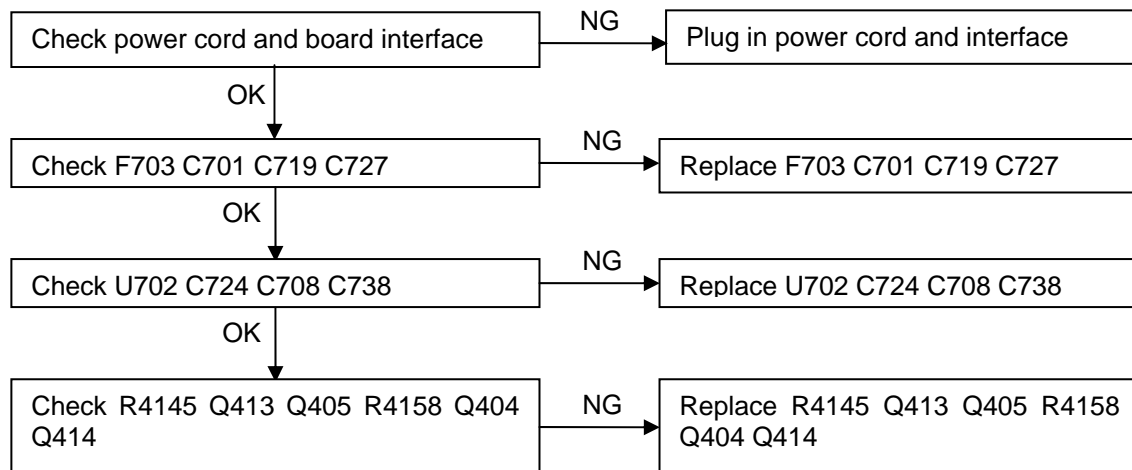


9.The panel

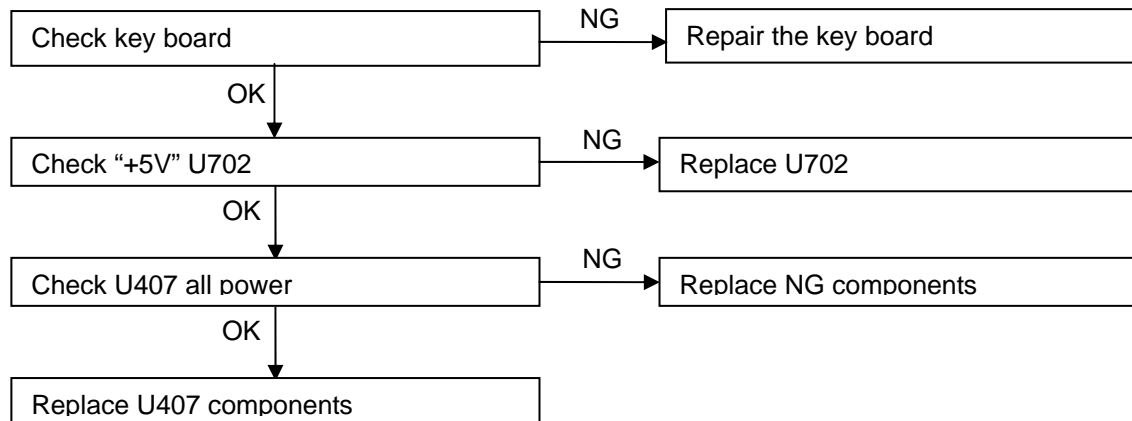


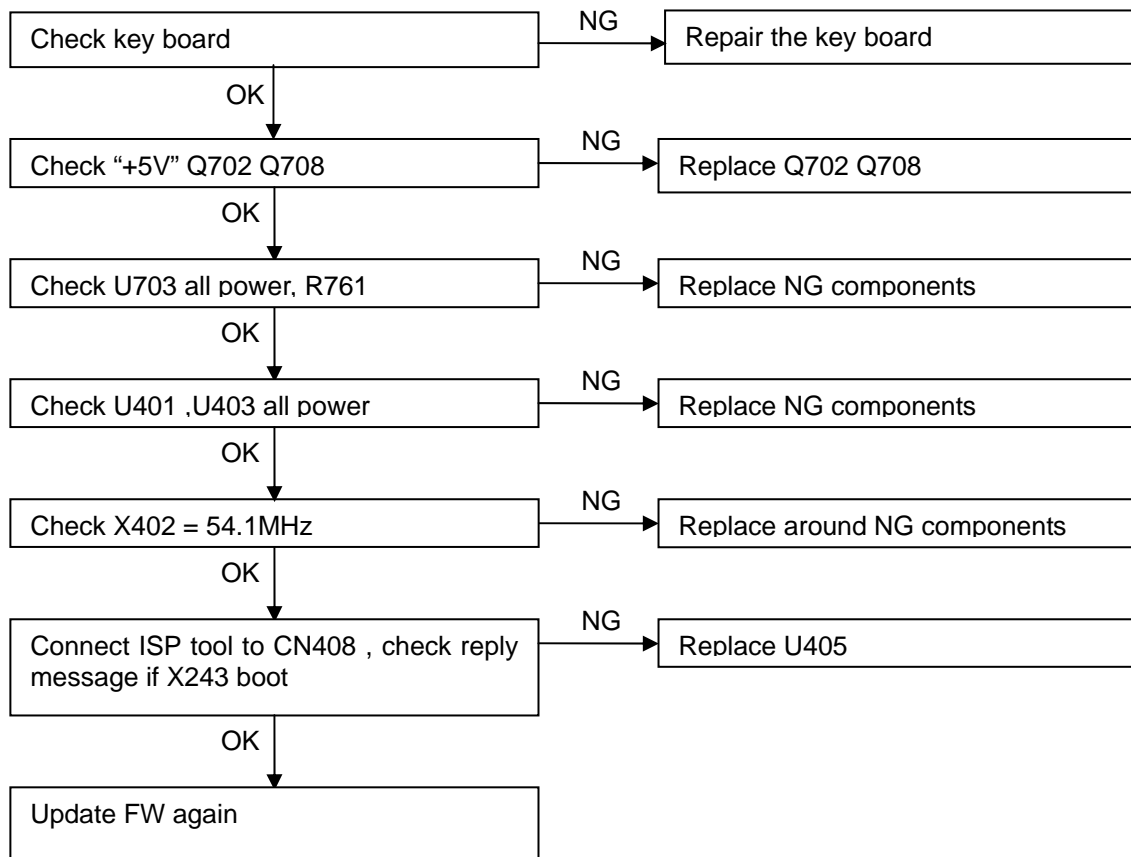
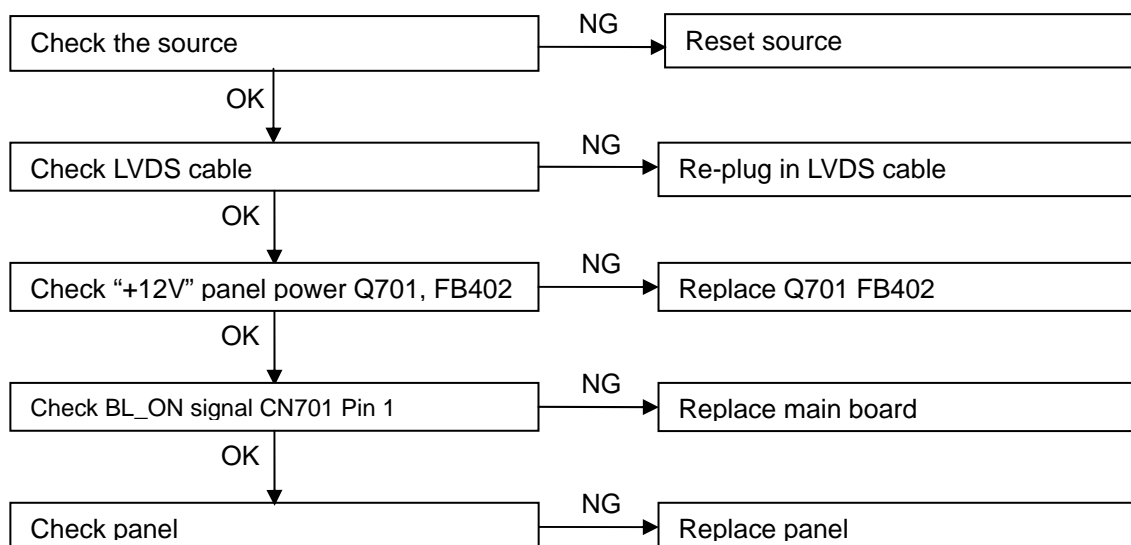
## 7. Repair Flow Chart

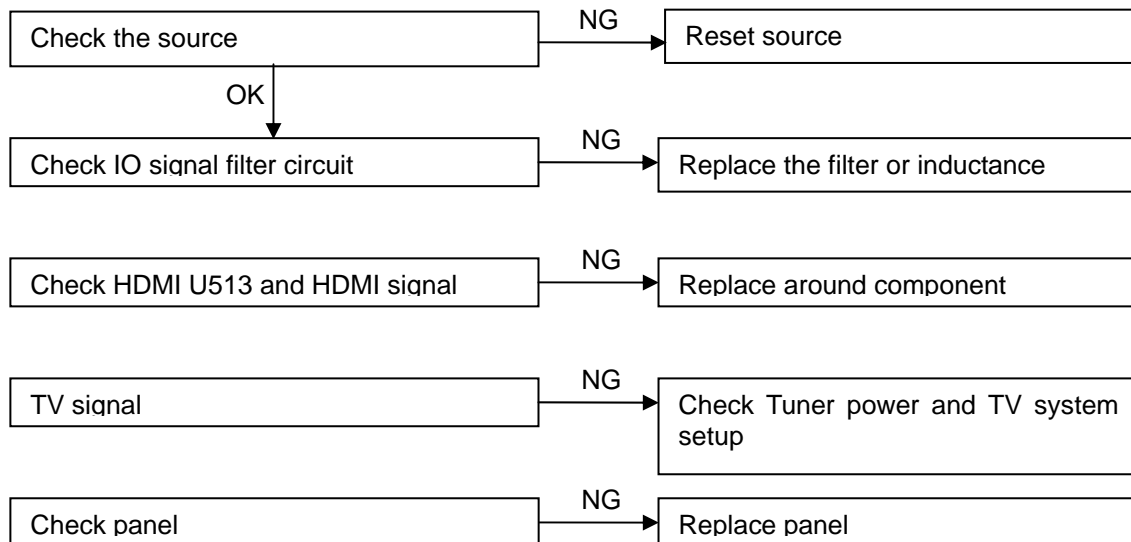
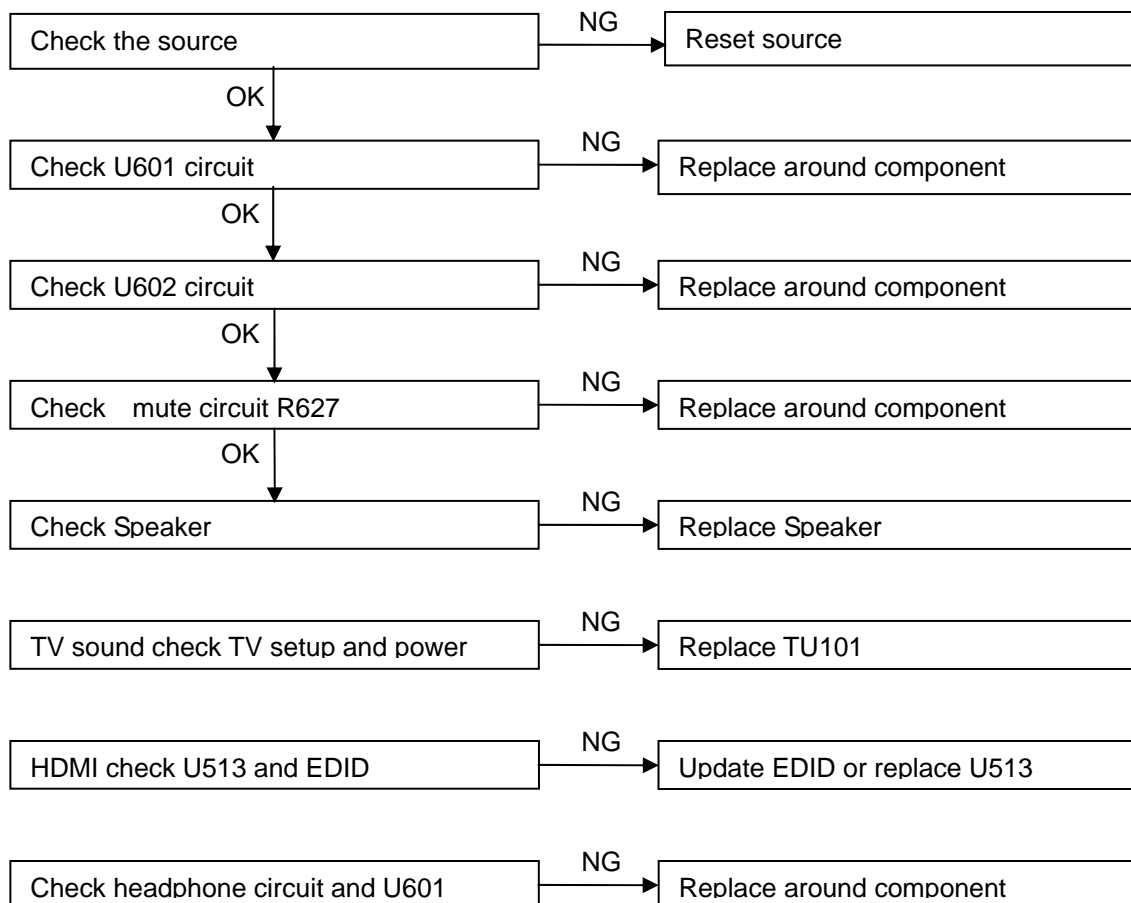
### 1. No Power (No LED indicator)

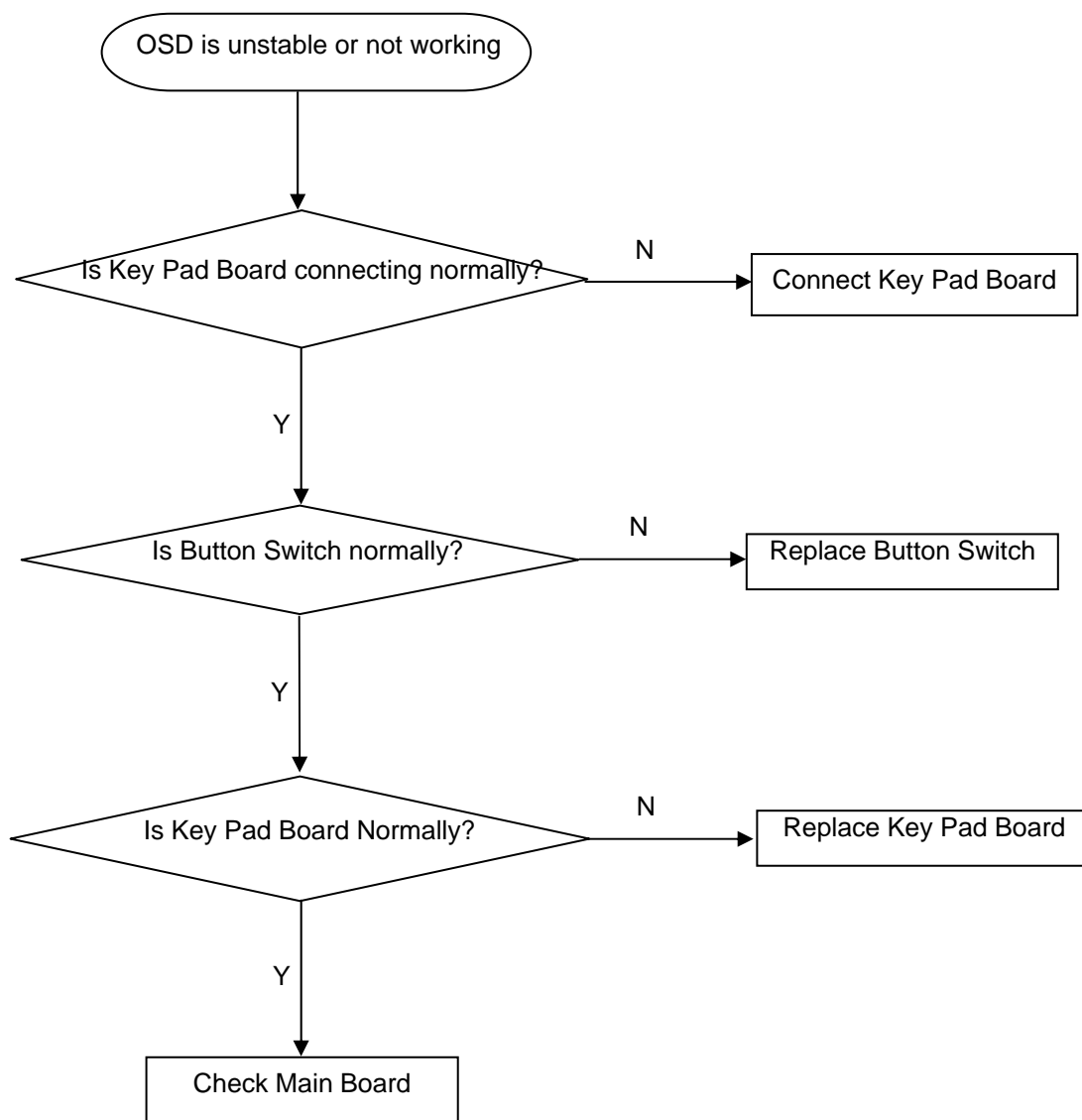


### 2. Can not start (LED indicator Orange)



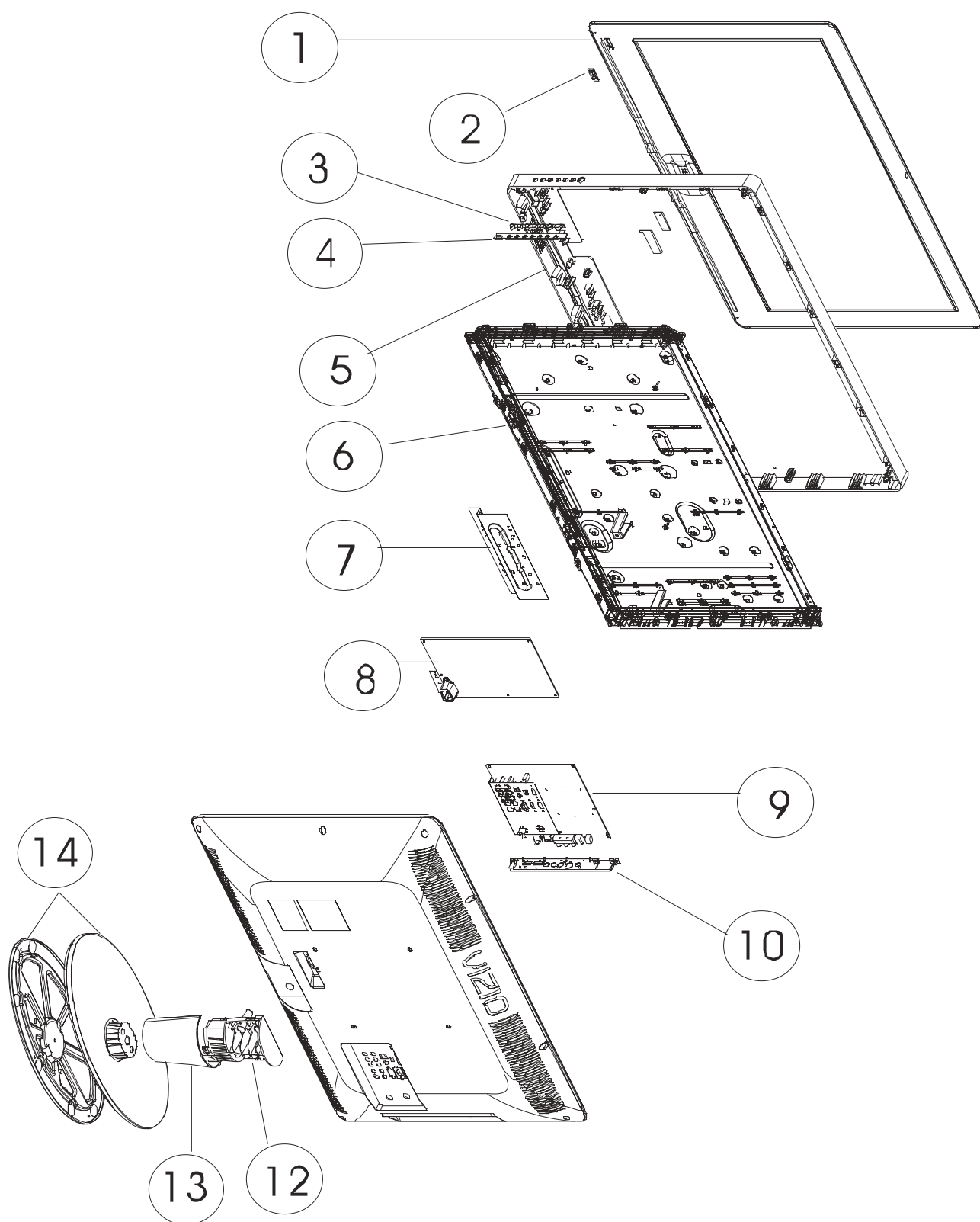
**3. No display (LED indicator White)****(A)U401 X243 don't work****(B)U401 X243 work**

**4. Abnormal display****5. No sound**





## 13.Exploded View





E429MDNKCWVZNNS

ITEM	DESCRIPTION	
1	A34T1276 1101A	
2	IRPF8AA6	
3	A33T0657 1101A	
4	KEPF9ZA3	
5	A34T1277 1101A	
6	750TVM420HH513N0WD	
7	A15T0788101	
8	ADTV82421AAD	
9	CBPF9D1KZ1	
10	705GZ934134	
11	A34T1278 1101A	
12	A34T1281 1101A	
13	A33T1282 1101A	
14	705GZ934132	